

Switching to Practice by Numbers?

Here's how we make it seamless



Getting started with PbN

Switching to a new dental software can feel overwhelming, but with PbN, it doesn't have to be. Our onboarding and support make the transition smooth, with zero disruption to patient care or daily operations. From day one, your team is guided, supported, and set up for success.

Contract Bailout Program

Feel stuck in your current contract? PbN's Contract Bailout Program covers part of your remaining commitment with your current provider so you can move forward with PbN. We make the transition easy, so you don't lose time, money, or momentum.

How it works

Submit a copy of your existing contract. Based on the remaining term, you may qualify for a bailout credit to get started immediately.

(Contract proof required; terms vary based on length.)

Timeline: Kickoff to Go-Live

Stage	What happens
Installation	15-minute phone call to connect PbN to your practice management software
Kickoff Call	1-hour planning session with your customer success manager
Training Sessions	Initial system configuration and account setup
Go-Live + Activation	~5 live trainings, depending on your plan
Onboarding Complete	Target: Within 45 days of kickoff

Ready to make the switch?

[Click here to book a quick demo with us](#), or Call **866-216-8416, ext. 1** to speak to a Practice Advisor or Email sales@practicenumberson.com

PbN Voice Onboarding: Step-by-Step

Step 1: Kickoff Call

Review your current phone setup, workflow needs, and plan for a smooth transition

Step 2: Order & Ship Hardware

Place the phone order and ship devices directly to your practice

Step 3: Installation & Training

Walk your team through setup, testing, and training

Step 4: Submit for Porting

We handle the paperwork to transfer your existing phone number

Step 5: Number Porting & Completion

The porting process takes 2-4 weeks. A temporary number will be provided so there is no interruption to patient calls



You're in good company



"Customer support is amazing. They are always there when we need them and go above and beyond to resolve any issue quickly."

Dentist/Owner, G2 Review

PbN is top-rated on G2 for

- 1 Quality of support
- 2 Ease of use
- 3 Ease of implementation
- 4 Meeting requirements

What's included



A dedicated customer success manager



3 live 60-minute training sessions



Unlimited chat, email, and phone support



Available:
Monday – Friday,
8:00 AM – 7:00 PM EST
(5:00 AM – 4:00 PM PST)



Access to online training modules and recorded webinars

Let's grow together

You're not just signing up for software, you're partnering with a team that's 100% focused on dentistry and invested in your success.

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